# Internet Survey Methodology workshop Free University of Bozen-Bolzano – Piazza Università 1 – Room D102, first floor

## 1-3 December 2014

Workshop Program (26.11.2014)

### **MONDAY 1 DECEMBER 2014**

09:00-09:30	Registration
09:30-9:45	Welcome to the workshop  Prof. Stefan Zerbe (Vice-Rector for Research, Free University of Bozen-Bolzano)  Prof. Lucie Courteau (Dean of the Faculty of Economics and Management)
09:45-10:30	Keynote opening address: Internet Survey Methods: the Past, the Present and the Future Mick Couper (University of Michigan)
10:30-11:00	Break: coffee and tea
11:00-12:30	Session 1: Questionnaire design and development Chair: Vasja Vehovar (University of Ljubljana)
	Measuring satisfaction with GOV.UK Nick Breeze (Government Digital Service) and Caroline Jarrett (Government Digital Service and Effortmark Ltd)
	A comparison of instant versus delayed interactive feedback in grid questions Tanja Kunz and Marek Fuchs (Darmstadt University of Technology)
	A gamification effect in web surveys among children and adolescents Aigul Mavletova (Higher School of Economics, Moskow)
	Using computational linguistic resources to evaluate and improve survey questions Ana Slavec and Vasja Vehovar (University of Ljubljana)
12:30-14:00	Lunch
14:00-15:10	Session 2: Measurement; Online business surveys Chair: Silvia Biffignandi (University of Bergamo)
	Matrix versus paging designs in a brand attribution task Frederick Conrad, Wayne McCullough and Raphael Nishimura (University of Michigan)
	A new efficiency oriented approach for Official Business Web surveys Stefania Macchia and Pasquale Papa (Italian National Institute of Statistics)
	Does switching the way verbal and numeric scale labels are assigned influence responses?  Bella Struminskaya, Ines Schaurer (GESIS - Leibniz Institute for the Social Sciences) and Michael Bosnjak (Free University of Bozen-Bolzano, GESIS - Leibniz Institute for the Social Sciences and University of Mannheim)
15:10-15:40	Break: coffee and tea

15:40-16:50	Session 3: Use of paradata; Use of external data Chair: Ana Slavec (University of Ljubljana)  Combining transaction data with survey data in the Consumer Expenditure Diary Gustav Haraldsen and Sverre Amdam (Statistics Norway)  Towards a systematic use of paradata: the case of the Italian ICT survey Alessandra Nuccitelli, Andrea Nunnari, Alessandra Nurra and Natale Renato Fazio (Italian National Institute of Statistics)  Investigating respondent multitasking in web surveys: comparison of self-reports and paradata indicators Anže Sendelbah, Vasja Vehovar and Ana Slavec (University of Ljubljana)
16:50-17:00	Communications and logistics
19:30	Dinner at Lunas restaurant (www.lunas.bz.it)

### **TUESDAY 2 DECEMBER 2014**

09:00-10:10	Session 4: Sampling; Nonprobability based surveys
	Chair: Wolfgang Bandilla (GESIS - Leibniz Institute for the Social Sciences)
	How the survey presentation affects the answers you get: Estimate bias effect in a comparative
	Study  Restrice Parteli (Demetra Oninioni net) and Silvia Zuggeni (Nemiama)
	Beatrice Bartoli (Demetra Opinioni.net) and Silvia Zucconi (Nomisma)
	Web-respondent-driven sampling
	Annamaria Bianchi, Silvia Biffignandi and Roberto Artaz (University of Bergamo)
	Timumaria Bianem, brivia Binighanar and Nober to Theaz (biniversity of Bergamo)
	Improving the quality of volunteer web panels: Evaluating propensity score adjustments
	methods and variables for the Dutch Leisure Panel
	Annamaria Bianchi (University of Bergamo), Stephanie Steinmetz (University of
	Amsterdam) and Vera Toepoel (University of Utrecht)
10:10-10:40	Break: coffee and tea
10:40-11:20	Keynote address:
	Collecting representative primary data free of charge
	Michael Bosnjak
	(Free University of Bozen-Bolzano, GESIS - Leibniz Institute for the Social Sciences and
	University of Mannheim)
11:20-11:30	Short break
11:30-12:20	Session 5: Mixed-mode surveys
	Chair: Katja Lozar Manfreda (University of Ljubljana)
	The effect of a Sequential Mixed-Mode Design on panel attrition: Evidence from an experiment
	of the Understanding Society Innovation Panel
	Alessandra Gaia (University of Milan Bicocca)
	Web response in mixed mode designs in official statistics
	Annemieke Luiten (Statistics Netherlands)
12:20-14:00	Break: Lunch
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14:00-15:30	Session 6: Online mobile surveys Chair: Marek Fuchs (Darmstadt University of Technology)  Comparing errors from non-coverage to other errors in a mobile Web survey Christopher Antoun, Mick Couper and Frederick Conrad (University of Michigan)  Coverage error in mobile web surveys across European countries Anke Metzler and Marek Fuchs (Darmstadt University of Technology)  Survey participation via mobile devices in a probability-based online-panel: Prevalence, determinants, and implications for nonresponse Teresio Poggio (Free University of Bozen-Bolzano), Michael Bosnjak (Free University of Bozen-Bolzano, GESIS - Leibniz Institute for the Social Sciences and University of Mannheim) and Kai Weyandt (GESIS - Leibniz Institute for the Social Sciences)
	The need of and the demand for completing surveys on mobile devices  Daniele Toninelli (University of Bergamo), Melanie Revilla (Universitat Pompeu Fabra) and Carlos Ochoa (Netquest)
15:30-16:00	Break: coffee and tea
16:00-17:10	Session 7: Applications of online surveys; Weighting Chair: Annamaria Bianchi (University of Bergamo)
	The ICT monitoring of chronic patients as a longitudinal survey: an innovative approach and a challenge for internet survey methodologists  Maria Francesca Romano, Maria Vittoria Sardella and Fabrizio Alboni (Scuola Sant'Anna di Studi Universitari e Perfezionamento)
	Targeting the bias – the impact of mass media attention on sample composition and representativeness of volunteer web-surveys in Germany Stephanie Steinmetz (University of Amsterdam), Kea Tijdens (University of Amsterdam), Fikret Öz (Institut Arbeit und Technik) and Pablo de Pedraza (University of Salamanca)
	The design for an advanced, multi-country, web-based occupational survey and coding tool for ISCO-08 Kea Tijdens (University of Amsterdam)
19:30	Dinner at Castelmareccio (www.mareccio.info)

#### WEDNESDAY 3 DECEMBER 2014

09:00-10:30	Session 8: Survey Participation and Nonresponse
	Chair: Bella Struminskaya (GESIS - Leibniz Institute for the Social Sciences)
	Applying survey participation theory to Web surveys
	Florian Keusch (University of Michigan)
	Nonresponse problem in surveys of online communities: An experiment
	Andraž Petrovčič, Katja Lozar Manfreda and Gregor Petrič (University of Ljubljana)
	The use of text messages in a web-survey. The case of a survey of Italian graduates
	Emanuela Sala, Chiara Respi and Alessandra Decataldo (University of Milano Bicocca)
	Questionnaire length and breakoffs in web surveys: a meta study
	Vasja Vehovar and Gregor Čehovin (University of Ljubljana)
10:30-11:00	Break: coffee and tea

11:00-12:20	Roundtable:
	Big data and survey data: can they go together?
	Chair: Teresio Poggio (Free University of Bozen-Bolzano)
	Frederick Conrad (University of Michigan)
	Stefano Maria Iacus (University of Milan & Voices from the Blogs)
	Mick Couper (University of Michigan)
12:20-13:10	Conclusions and general discussion on next workshop
	Chair: Michael Bosnjak
13:10-14.30	Farewell buffet