

Aim of the research

- To investigate the tourism behaviour and consumption patterns of tourists at religious events and in pilgrimages.
- To analyze whether the participation at religious feasts, events and in pilgrimages influences the tourists' perception of their health and well-being



Theoretical background



- Religious tourism → connected with holiday and cultural tourism (Collins-Kreiner, 2010; Timothy & Olsen, 2006) + strong affinity with social and group tourism + political aspects (Jakowski & Smith, 1992; Rinschede, 1992; Vukonić, 1992)
- Visitor experience (Choe et al. 2013; Poria et al. 2003; Scaffidi Abbate & Di Nuovo, 2013)
- Hope → alleviates pain => improves health and wellbeing
- Pilgrimage landscape / therapeutic landscape → healing effects (Foley, 2011; Gesler, 1996)
- Healing power of rites





Research Methods



- Structured questionnaire implemented with face to face interviews
- The pilot survey → June 2012; the main data collection between March and May 2013
- Measurement of travel frequencies, consumption attitude, visitation patterns at a specific religious event/feast/pilgrimage and demographic profile
- Self-developed items (11 items)
- Convenience sample →345 respondents
- Structured interview on perceived physical and psychological benefits and effects on well-being

Findings – demographic profile

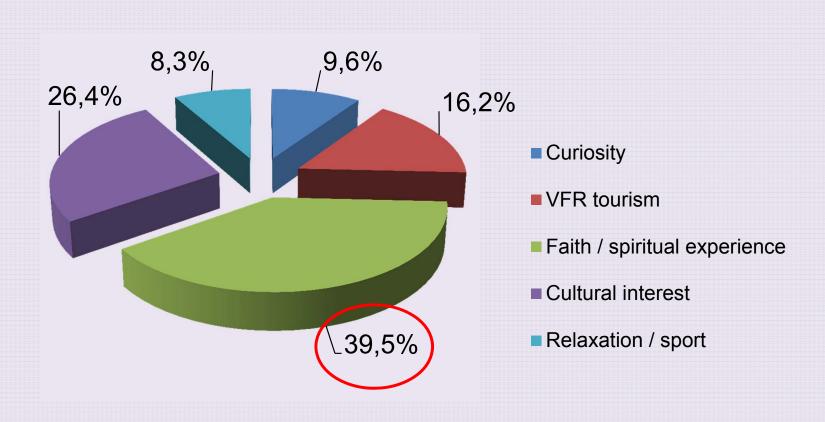
Demographic	Frequency	Percentage
characteristics	(N=345)	-
Gender		
Male	137	39.7
Female	203	58.8
Missing data	5	1.4
Age (years)		
18-24	79	22.9
25-39	92	26.7
40-59	99	28.7
60<	72	20.9
Missing data	3	0.9
Marital status		
Single	125	36.1
Married	117	33.9
In relationship	44	12.8
Divorced	27	7.8
Widow	28	8.1
Missing data	4	1.2
Education		
Primary	13	3.8
Secondary	31	9.0
Diploma	143	41.4
Graduate	155	44.9

Source:	the autho	rs' own	research.	2013.
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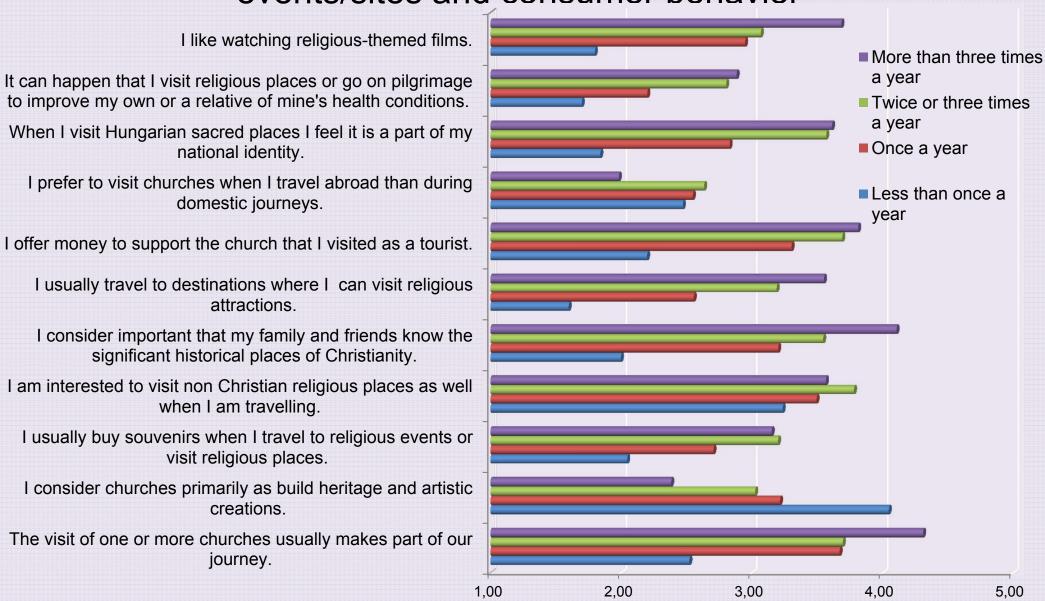
Demographic characteristics related to religion	Frequency (N=345)	Percentage		
Grown up in a religious family				
Yes	271	78.6		
No	58	16.8		
No response	16	4.6		
Considers him/herself a believer				
Yes	269	78.0		
No	37	10.7		
No response	39	11.3		
Belongs to a religious community				
Congregation	289	83.8		
No	13	3.8		
Atheist	8	2.3		
No response	35	10.1		

Source: the authors' own research, 2013.

### Motivation to visit religious sites and events

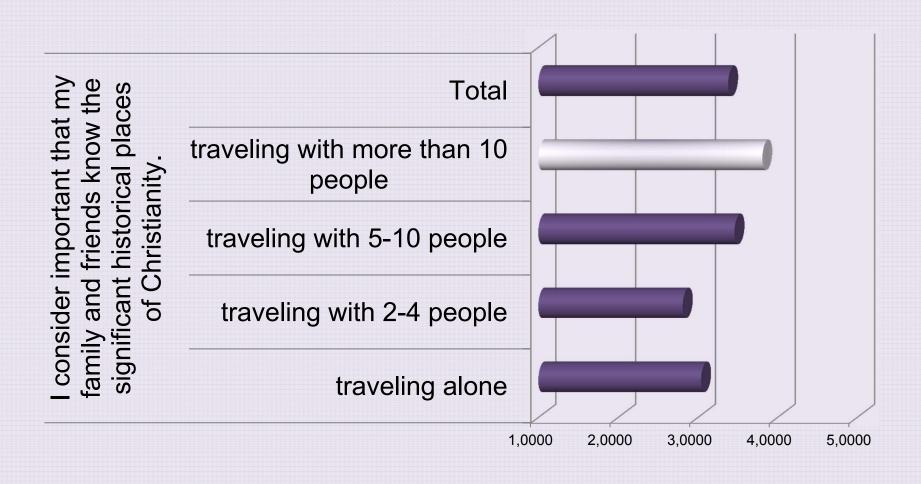


Comparison of the travelling frequency to religious events/sites and consumer behavior



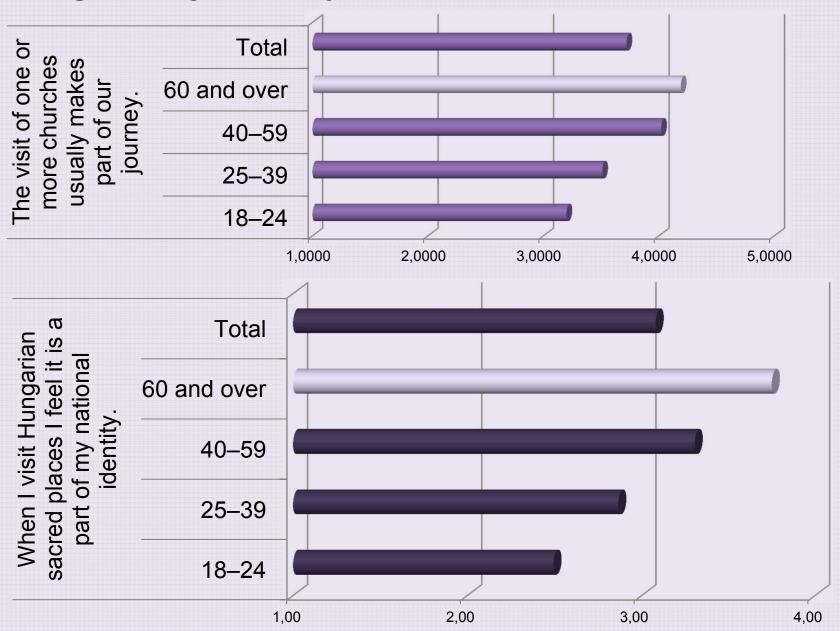
Source: questionnaire survey, 2013 (*N*=345)

## Comparison between traveling in company and the attributed significance to Christian sites



Source: questionnaire survey, 2013 (*N*=345)

# Findings related to **senior travelers** on religious journeys



# Aging particularities related to one specific journey

Variable	18–24 (n=79) Group a	25–39 (n=92) Group b	40–59 (n=99) Group c	60 and over (n=72) Group d	p-value	Identified differences between groups
Buying souvenirs (/ all spending)	11,5%	13,7%	14,3%	23,1%	,015	ad
Accomodation (N=213)	18–24 (n=79) Group a	25–39 (n=92) Group b	40–59 (n=99) Group c	60 and over (n=72) Group d	p-value	Identified differences between groups
Hotel	2,0%	7,9%	10,3%	21,6%	0,011	ad
B&B	5,9%	12,7%	27,9%	9,8%	0,004	ac
Variable	18–24 (n=79) Group a	25–39 (n=92) Group b	40–59 (n=99) Group c	60 and over (n=72) Group d	p-value	Identified differences between groups
Company from congregation	5,3%	12,2%	6,7%	27,9%	0,003	ad, cd

# Rituals – as a framework to understand religious experiences

Dimension	Rook (1985) The Tangible Components of Rituals	What Rituals Determine	Driver (1991)'s social gifts
Essence of the ritual			Transformation
With what?	Ritual artefacts		
On the basis of what?	Ritual scripts (rules)	$\rightarrow$	Order
Who?	Ritual roles (roles of the individual)	$\begin{array}{c} \rightarrow \\ \rightarrow \end{array}$	Society / community
With whom?	Ritual audience		

## Religious tourism experience: the healing effects of rituals

#### Trasformation:

- "I felt myself purified and returned home as a different person. I saw so many sick people coming to Lourdes as their last chance. They got better although they were about to die. The power of faith influenced everyone, everyone in our company." (male, 40-59)
- "The most important that I felt myself closer to God. I felt myself free and calm for a long time after that experience. I reconsidered my personal relationships. It became clear what I had to improve to become more balanced." (female, 40-59)

#### Ritual artefacts:

- "Szentkut is an ideal place for an excursion because it is located in the forest and there is a holy spring as well." (female, 25-39)
- "The experience at Csiksomlyo had a great influence on me.
  Especially that moment when the people passed by an old statue
  and they touched it." (female, 25-39)

## Religious tourism experience: the healing effects of rituals

### Nostalgia:

 "It was good to walk again on the old roads, to search for the rests where our family and relatives were living. I was overwhelmed by memories and old stories. It was sad and I got anxious standing in front of my family's grave. Remembering them brought peace to my soul."(female, 40-59)

#### Society, community:

- "In the pilgrimage I perceived the **changes in my fellows' behaviour**. My over-stressed friend was finally relaxed, and my always irritated teachers were smiling! After the **common prayers we had deep conversations**."
- "It was an incredible experience to visit a place where you get reloaded with. people who think like you and have the same values as yours. Since we are rather similar, from the beginning of the journey the atmosphere was human, familiar. It is such a good feeling to sit in a church anywhere in the world and when someone starts to sing a Mariasong, in Hungarian, others partecipate in singing together. I cannot describe with words what I felt. It is also true that to experience it, you have to believe. "

### Conclusions

- Physical and psychical benefits are evident
- Aging differences are significant → how could the youth be more motivated to participate at such events?
- The management of sacred sites and pilgrimage routes should focus on the importance of rituals
- Future research aim: to develop a scale to measure consumer behaviour at religious sites.

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