

## Why ERP?

Read *Why ERP?* a short novel that introduces you to some of the issues involved in implementing and using enterprise resource management (ERP) software and information systems in general.

As you read the book, develop answers for discussion to the following questions:

1. What three things were best about the implementation of SAP R/3 at the North Carolina plant?
2. What three things were the worst about the implementation of SAP R/3 at the North Carolina plant?
3. What are the first three things that Billy should do next?