Figure 6
Develop IT Plan & TQM/IS Program

Stage 5.0 - - Assess Current IT Environment

Assess Current Applications
Assess Current Databases
Assess Current Technology
Assess Current Organization and
　Management
Identify Short Term Quality
　Improvement Action for IS

Stage 6.0 - - Review Current Business Processes

Develop High Level Process Model
Develop High Level Data Model
Identify High Potential Process Improvement
　Opportunities (Expensive, Non-Value
　Adding, etc)
Identify Short Term Quality Improvement
　Actions for the Business

Stage 7.0 - - Develop and Finalize Strategic IT Infrastructure

Define Strategic Data & Technology Platform
Define Strategic Development Capability
Develop Core Application Architecture and
　Implementation Plan
Define Business IS/Partnership Plan:
- Structure & Staffing
- Rules & Responsibilities
- Performance Measures & Reporting
Define User and Education Training Programs

Phase III -- IT Quality (TQM/IS)

IT Development Effectiveness Programs	IT Management Effectiveness Programs	IT Operational Effectiveness Programs

From Phase I
IT Strategy